

# Cell Phone Operator Subpoena Request

Include the following in your subpoena request

## Basic Information

Requesting information as described below for subscriber phone number \_\_\_\_\_  
from \_\_\_\_\_ (Start Date) to \_\_\_\_\_ (End Date)

Case: \_\_\_\_\_

Requestor \_\_\_\_\_

## Account Information

All subscriber information about the account, account owner, address, payment history, notes, secondary and associated phone numbers, device Identifiers, including make & model.

## Call Detail Record

Subscriber Information Call Detail Records (CDR) for telephone number xxx-xxx-xxxx for all bills or invoices in pdf and computer readable format such as txt, csv or xlxs.

A CDR will include but not limited to the following:

Voice Call: Date, time, elapsed time, originating number, terminating number, IMEI, IMSI, call type, feature type, cell ID, cell sector, cell location

Data: Date, time, elapsed time, IMEI, IMSI, cell ID, cell sector, cell location, IP addresses

SMS: Date, time, originating number, terminating number, IMEI, IMSI, call type, feature type, cell ID, cell sector, cell location

## Per Call Measurement Data (PCMD)

Subscriber Information Per Call Measurement Data (PCMD) for telephone number xxx-xxx-xxxx for all bills or invoices in pdf and computer readable format such as txt, csv or xlxs.

Note: PCMD refers to "NELOS" for AT&T, "RTT" for Verizon, "TrueCall" for T-Mobile and "PCMD" for Sprint. For other cell phone operators refer to it as Per Call Measurement Data (PCMD).

A PCMD will include but not limited to the following:

Date, time, elapsed time, originating number, terminating number, IMEI, IMSI, call type, feature type, cell ID, cell sector, cell location, phone location, confidence level, distance to cell

## Tower Records

Tower records for all towers in the counties of \_\_\_\_\_. Tower records shall include name, location, ID information, channel numbers, antenna manufacturer/model/height/azimuth/beamwidth/transmit power, technology, sector information, etc.

File must be in pdf and computer readable format such as txt, csv or xlxs.

## IP Address Information

IP record files may contain the following data records.

Mobile IP address, Target IP address, date/time of start/end port allocations, port numbers, date/time of IP session, first data packet direction, IP bytes from/to mobile, System ID (SID), MSCID (Switch Number), Cell ID, eNodeB ID, session duration, location identifier

Some network operators are now providing IP information. With this information a simple internet search of the IP addresses accessed can identify the identify information and location of the company that owns that IP address. This could indicate what phone application is being used. If the application used is Facebook Messenger for example, then a subpoena or warrant can be served to obtain the messaging information.

Some IP address files contain location information of the phone and the towers serving the phone. This can be compared with the CDR and PCMD files to provide more support or to refute those data sets.

## Other Records

Any other records available that pertain to this device that may include the following information in pdf and computer readable format such as txt, csv or xlxs:

1. Call All voice mail, text, multimedia messages and data transmissions stored and presently contained in, or on behalf of the account or identifier.
2. All transactional information of all activity of the account described above, including log files, messaging logs, local and long-distance telephone connection records, records of session times and durations, dates and times of connecting, methods of connecting, telephone numbers associated with outgoing and incoming calls, cell towers used, and/or locations.
3. All data about which "cell towers" {i.e., antenna towers covering specific geographic areas) and "sectors" {i.e., faces of the towers) received a radio signal from each cellular telephone or device assigned to the Account. All cellular tower information to include tower locations which were used by the Account specified in this order for all incoming and outgoing calls, text messages and picture messages. Provide this information in a format in which it can be read and understood,
4. Information regarding the cell tower and antenna face (also known as "sectors") through which the communications were sent and received.
5. Historical information about the location of the Target Cell Phone, including information about the location of the cellular telephone if it is subsequently assigned a different call number.

6. All text messaging logs, including date and time of messages, and identification numbers associated with the handsets sending and receiving the message.
7. All business records and subscriber information, in any form, pertaining to the individual account and/or identifiers described above, including subscriber(s)' full name(s), addresses, shipping addresses, date account was opened, length of service, types of service utilized, ESN (Electronic Serial Number) or other unique identifier for the wireless device(s) associated with the account. Social Security number, date of birth, telephone numbers, and other identifiers associated with the account.
8. Detailed billing records showing all billable calls including outgoing digits.
9. All payment information, including dates and times of payments and means and source of payment (including any credit or bank account number).
10. Incoming and outgoing telephone numbers.
11. All records indicating the services available to subscriber(s) of the account and/or identifiers described above.
12. All records pertaining to communications between Verizon Wireless and any person regarding the account or identifiers described above, including contacts with support services and records of actions taken.

## Cellular Operator Contact Information

[Verizon Wireless Law Enforcement Resource Team \(LERT\) Guide | Public Intelligence](#)

[Verizon Security Assistance Team \(VSAT\) | Billing & Account](#)

[Verizon Wireless | Subpoena Info for Legal Professionals \(subhq.blog\)](#)

[AT&T Wireless and AT&T Mobility, LLC Subpoena Guides | Public Intelligence](#)

[AT&T Mobility Cellular Subpoena Compliance Contact Information 2011 | Public Intelligence](#)

[AT&T Wireless | Subpoena Info for Legal Professionals \(subhq.blog\)](#)

[T-Mobile Law Enforcement Relations | Public Intelligence](#)

[Sprint Law Enforcement Subpoena Compliance Manual | Public Intelligence](#)